



# *Proclamation*

## *Presented*

### **In Recognition of Public Safety Telecommunicators**

**WHEREAS, Public Safety Telecommunicators** provide 9-1-1 emergency assistance and are often the first and most critical contact for citizens in an urgent situation; and

**WHEREAS, Public Safety Telecommunicators** remind us that Enhanced 9-1-1 systems provide improved location and identity information to responders, and that Act 168/SLH 2011 created the Enhanced 9-1-1 Board on June 27, 2011; and

**WHEREAS, Public Safety Telecommunicators** working in police, fire and ambulance communications centers in Hawai'i processed more than 1,263,231 calls in 2013; and

**WHEREAS, Public Safety Telecommunicators** underline that the safety of our police officers, firefighters and paramedics is dependent upon the quality and accuracy of information obtained from 9-1-1 system users; and

**WHEREAS, Public Safety Telecommunicators** highlight that the skill and expertise of telecommunicators can often make the difference between life and death; and

**WHEREAS, Public Safety Telecommunicators** recognizes that the "Next Generation 9-1-1 Initiative," or "NG911," is a research and development project to create a transition plan establishing a digital Internet Protocol (IP)-based foundation for the delivery of multimedia 9-1-1 "calls," and that the State of Hawai'i currently serves a national model for the deployment of NG911;

**NOW, THEREFORE, I, NEIL ABERCROMBIE, Governor, and I, SHAN S. TSUTSUI, Lieutenant Governor** for the State of Hawai'i, do hereby proclaim April 13-19, 2014, as

### **"PUBLIC SAFETY TELECOMMUNICATORS WEEK"**

in Hawai'i, and ask all citizens of the Aloha State to join us in commending Public Safety Telecommunicators who serve as a vital link for our police officers, firefighter and paramedics by monitoring their activities via radio, providing them information and ensuring their safety.

**DONE** at the State Capitol, in Executive Chambers, Honolulu, State of Hawai'i, this fourteenth day of April 2014.

  
NEIL ABERCROMBIE  
Governor, State of Hawai'i

  
SHAN S. TSUTSUI  
Lt. Governor, State of Hawai'i